



FIELD SUPERVISOR

Modern Grid Partners (MGP) is a leading consulting firm that creates and deploys business and technology solutions for the Utility, Government, Healthcare, and Telecommunication industries. Our team is comprised of engineers, IT architects, executive business consultants, and project managers, all with deep Smart Grid, Smart City, IoT, and Telecom expertise. Our team members have supported customers throughout North America from concept to implementation and thrive on creating client value within these innovative initiatives. Together we support transformative, complex projects surrounding AMI, GIS, OMS, DER, DMS, CIS, MDM, EMS, Small Cells, DAS, and more.

MGP is seeking a Field Supervisor. The Field Supervisor will be responsible for managing field resources and executing turnkey design-build telecommunications infrastructure projects. S/he will lead MGP's engagement and have ownership for bringing the project in on-time, in-budget and within quality specifications.

Responsibilities:

- Effectively manage all maintenance tickets on assigned RF assets to ensure proper resolution in accordance with client standards, policies and procedures, federal, state and local rules and regulations.
- Ensure all tickets are properly triaged and categorized for resolution; prioritize maintenance and repair issues with client operations manager and each technician (develop maintenance schedule); close tickets only when issue has been resolved.
- Manage and review inspections and ensure tickets are properly opened.
- Provide reporting and analysis to client operations manager and field operations technicians on all maintenance tickets.
- Create maintenance and repair SOW's; bid and award major site repairs and routine maintenance contracts.
- Work closely with Field Operations Technicians and client Operations Manager to ensure O&M budget is effectively managed.
- Work with various internal departments to comply with companywide initiatives that maintain integrity of the network
- Serve as a substitute Field Operations Technician when needed due to the short-term absence of the normal Technician or during Disaster Recovery situations.
- Provide resource support (contractors, materials, and equipment) for the Field Operations Technicians during emergency issues and incident response situations, day to day personnel issues such as absences, making sure that materials are ordered for urgent maintenance issues and handling inquiries
- May supervise employees; including hiring, coaching, goal determination and setting, performance reviews, termination, rewards determination, training/development and scheduling.

Qualifications:

- Must have a minimum of four (4) years of RF/field operations experience as well as general office administrative experience.
- Field operations experience managing or maintaining RF assets.
- Knowledge in communications construction.
- Experienced with MS Excel and other off-the-shelf computer software programs.
- Ability to understand and analyze basic financial reports.
- Effective communications skills required.
- Ability to lead and influence others.
- Must have a valid driver's license.
- Ability to read blueprints, specifications, and MOPS.
- Must possess excellent communication skills, both written and verbal.
- Ability to sit, stand, kneel, stoop, and climb for extended periods of time.
- Proven ability to handle multiple projects and meet deadlines.

Organizational Competencies:

- Problem solver that thrives from taking ownership and is comfortable resolving issues independently
- Ability to build organizational capability by hiring team members and developing organizational systems, processes and communication channels
- Comfortable with ambiguity able to drive results in a fast-paced, rapidly changing environment.
- Ability to interact with all levels of the organization, elicits cooperation from management, and influence cross-functional teams in a matrix environment.
- Ability to travel and work across multiple geographies

Successful candidates will be required to submit to criminal background and drug screening tests

Our mission is to help our clients embrace modernization and innovation. Together we are building a future-proof network, optimized for reliability, and scalable for near and long term demands. We're committed to offering our employees opportunities to work on challenging projects and to grow professionally. **MGP is an Equal Opportunity Employer/Affirmative Action employer.**